WHO IS ELIGIBLE FOR SERVICES?

- Adults with unmet mental health needs who are at risk for hospitalization.
- Adults with a Mental Health Diagnosis.
- Adults with a history of hospitalizations.
- Any adult in need of support while awaiting linkage to services.
- Families in need of assistance in providing appropriate referrals and linkages for their loved ones.
- Adults recently discharged from the hospital who do not have referrals or linkages in place.

NIAGARA COUNTY DEPARTMENT OF MENTAL HEALTH &

SERVICES

SUBSTANCE ABUSE

475 South Transit Street, Suite 500 Lockport NY 14094-5562

Phone: 716-439-7410
Fax: 716-439-7418
E-mail: NCDMH@niagaracounty.gov

Funding Provided by The New York State Office of Mental Health

Date: November 2025 mcgd



A Division of Niagara County
Department of Mental Health &
Substance Abuse Services



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NEEDS FOR SUPPORTIVE COUNSELING MAY INCLDE

- ~ Thoughts/ Threats of Suicide
 - ~ Mental Illness
 - ~ Depression
 - ~ Anxiety
 - ~ Sexual Assault
- ~ Domestic Violence
- ~ Substance Abuse/Addiction
 - ~ Grief

HOSPITAL DIVERSION

PROGRAM

716-285-3515

The Hospital Diversion Program is offered by the Niagara County Department of Mental Health & Substance Abuse Services to residents of Niagara County. The Hospital Diversion Program will provide linkages to necessary services. Adults can utilize the Hospital Diversion Licensed Clinician for supportive visits as well as linkages to community resources.

The Hospital Diversion Licensed Clinician will:

- Conduct an assessment and interview with the individual to determine needs.
- Work with the individual to determine appropriate referrals.

- Maintain contacts with the individual to provide counseling, and help maintain mental and emotional stability while the individual awaits contact with needed resources.
- Aim to assist the individual to safely remain in the community and avoid hospitalization.

The Hospital Diversion
Licensed Clinician is available
to provide individuals with
additional after-hour support,
treatment linkages, & referrals.

*Visits on weekends, evenings and holidays can be made by appointment